



YOUR NEW GARAGE DOOR IS COMING!

Here's How To Prep Like A Pro

CONGRATULATIONS!

You've made a smart choice. A new garage door is one of the top home upgrades for return on investment—and it'll elevate your curb appeal, security, and peace of mind starting day one.

At Kooler, we believe homeownership should feel effortless. Here's how to prep your space so our certified team can deliver a smooth, on-time install.

BEFORE INSTALLATION

1. CONFIRM SCHEDULE

You'll get a confirmation call from our team once we know your door is arriving at our facility. We will lock in a time that works for your household. Have a question? Reach out anytime.

2. CLEAR OUT GARAGE & DRIVEWAY

Prior to our arrival, Please clear all items from:

- **INSIDE THE GARAGE:** Floor space from wall to wall and 8' back behind the door.
- **THE DRIVEWAY:** So we can safely unload tools and your new door panels.

WHY IS THIS NECESSARY? *This is necessary to ensure we have plenty of space to provide a high quality door install.*

★ POSSIBLE PRE-INSTALL SITE VISIT For Special Projects

If your project involves new construction or complex replacement, we'll schedule an extra pre-install visit to prevent delays and ensure a seamless day-of install.



MOVING HELP POLICY

We're not a moving crew—but we're here to help. If our team needs to move items, we charge \$65/hour per installer with a 1-hour minimum. Let's avoid this by prepping your space in advance.

DRY-RUN DISCLAIMER

DRY RUN = WASTED DAY + \$515 FEE

If our crew shows up and we can't install due to homeowner oversight (e.g. blocked access, active construction, wrong trim), we charge a \$515 Dry Run Fee to cover mobilization costs.

We'll work with you in advance to avoid this—but please double-check access and conditions so install day runs smoothly.

DURING INSTALLATION

1. ARRIVAL & KICKOFF

When we arrive, we'll do a quick check-in, walk through the job with you, and get to work. Installations typically take 2-5 hours depending on complexity.

2. FINAL WALK-THROUGH

When install is complete, we'll show you:

- **How To Use Your Door & Opener:** Safety sensors, force limits, and manual release
- **Annual Maintenance Best Practices**
- **Wall Station Functions (if applicable)**
- **Final Payment & Your Review:** Easy, secure checkout on-site



THE KOOLER GUARANTEE You Don't Pay Until The Job Is Done Right.

We back every install with a real warranty—1, 2, 5, or 10 years depending on your selected hardware package.

But here's the Kooler twist: you don't owe us a final check until the job's fully buttoned up.

Whether it's a same-day wrap or a follow-up finish, our work isn't done until it's done right—and we stand behind it with fast, no-hassle service if anything ever needs attention.

Because Kooler doesn't disappear after install day—we show up, follow through, and make it right.

REVIEWS & REFERRALS



Your trust fuels our mission to simplify homeownership.

If our crew crushed it, leave them a review—mention names and they earn a bonus!

Know someone who needs a new door? Referrals earn you a gift.

WE LOOK FORWARD TO IMPROVING YOUR HOME!

CONTACT US

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Your Sales Tech:

